



Technical Specification Guideline

To ensure a high technical quality, we recommend the following settings for file compression.

- **File specification**

- Audio, video and subtitles must be contained in a single file and the size should not exceed 5GB.
(*If you use Internet Explorer, the file size limit is 4GB.)

- **Video Format**

- File format : MP4, MOV, AVI
- Codec : H.264 high profile
- Resolution : 1920x1080 px / 16:9 aspect ration
- Bit rate : 5,000 – 10,000 kbit/s
- Frame rate : a constant bitrate and either 24(23.98), 25 or 30 progressive frames per second (20fps preferred)

- **Audio format**

- Codec : AAC (low complexity)
- Data rate : 320 kbit/s
- Sampling rate : 48 kHz

- **Subtitles**

- For subtitled films, the subtitles must be integrated (burned in) into the image.
- In case of non-English dialogue, English subtitles must be burnt in.

※ The file name must not include any special characters or blank spaces.

Please do not, for example, use any file names like “market@! %**()).mov”.

Please check the following steps to upload your film file smoothly :

- Check your original file for any issues. If possible, try generating a file according to our compression guidelines.
- Disable any browser extensions or ad-blocking software.
- Update your browser to the most recent version.
- End or pause any activities on your network that might be consuming a lot of bandwidth.
(online games, other uploads or downloads, etc.)